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## **RELEVANT PROBLEMS OF ELECTRONIC ADMINISTRATION IN UKRAINE**

Today, Ukraine is undergoing rapid development on improving the quality of administrative services in a timely manner. Trend of the introduction and use of information technology in the work of public administration acts as another aspect to provide quick access to information and convergence of activities on provision of administrative services according to European standards.

Relevance of the topic is due to the rapid development of social relations, the need for immediate response of public administration to the appeals of citizens and support of their interests in issuance of individual administrative acts. The subject of the study are the main trends in the development of information system of administrative services in Ukraine and in foreign countries, the implementation of the state program on the development of administrative services in Ukraine. To reach the mentioned problems, comparative legal systems and structural methods are used.

The development of this system enabled to bring the end user (citizen), who applies for administrative services, to the public administration, providing an opportunity to continuously respond to changes in the law by updating Web pages, allowing citizens to familiarize themselves with the list of required documents and other information on a certain type of administrative service.

Thus, we can draw the following conclusions and suggestions: electronic administration in Ukraine is currently undergoing a phase of development. To ensure its improvement it is necessary to inform the general public on the benefits of using it, and to inspire confidence in the work of public administration in this area, particularly with regard to confidentiality of personal data and on failure to use personal data by third parties for commercial interests. For this purpose it is necessary to maintain the security of the information received from citizens and documentation for administrative services.